GOING BEYOND CPD
to develop outstanding Teaching and Learning
Building on ‘Making the Network for Teachers’ (2011), ‘Going Beyond CPD’ moves the discussion from the importance of effective CPD for individual teachers (building human capital) to the importance of collaboration (building social capital). This paper considers the complexity of this journey and how it can be effectively supported by video and web-based collaboration within and between schools.

In the paper ‘Making the Network for Teachers’ (2010), the influence of individual teachers and their impact on outcomes for pupils was reviewed. Reference was made to the seminal research of Sanders and Rivers (1996) and to more recent research of Burgess et al in English schools (2009).

A central theme of ‘Making the Network for Teachers’ was that CPD paid insufficient attention to effective approaches for adult learning. In particular, the following key features were often missing:

- Experience based learning
- Self review and reflection
- Coaching and mentoring
- Building communities of practice

The failure of traditional CPD is neatly summarised by Michael Fullan, “Nothing has promised so much and has been so frustratingly wasteful as thousands of workshops and conferences that led to no significant change in practice when teachers returned to the classrooms” (Fullan, 1991).

**Is there an alternative to traditional CPD?**

OfSTED’s Report, ‘Good Professional Development in Schools’ (March 2010), identified the key characteristics of what makes good professional development work in successful schools. Amongst a number of helpful observations, were the following comments:

- The most successful schools prided themselves on being learning communities
- The Headteachers in the survey schools knew that one of the best resources for professional development was the expertise of their own staff
- Lesson observations led to the identification of teaching strengths that could benefit the whole school

‘To the next level: Good schools becoming outstanding’ (CfTB, 2011) also picked up this theme and identified two key characteristics of outstanding schools:

- Senior leaders make sure professional development of all staff, teaching and non teaching, is relevant, continuous and of high quality. Most of this professional development takes place in schools
- A key difference between being a good school and being an outstanding school involves going beyond tight quality controls towards the quality assurance of a self confident, self critical community in which learning is interactive and permanent

This suggests an effective way forward in the development of outstanding teaching without relying simply on providing more traditional CPD.
…simply laying on more courses is not enough. Above all, professional development needs to be integrated into both an individual teachers’ career and school system changes.

(OECD, 2011)

**A CPD model for all stages of a teacher’s career:**

The journey of a teacher from fair to good to great to outstanding is a complex one which involves high levels of interaction with colleagues. Do young teachers emerge as ‘good or great’ following their initial training? Do they simply have to attend courses to become ‘super teachers’? As teachers’ skills evolve, they require different levels of support, challenge and experience. For example:

- A newly qualified teacher may enter the classroom with a ‘fair’ understanding of the theory but will require scaffolding in the early years through a process of modelling and coaching from more experienced colleagues.
- As skills develop and a teacher becomes ‘good’, coaching may still continue but peer mentoring and self review will become more important.
- As a teacher becomes ‘great’ they will start to initiate collaboration both within and across schools and, as professionals at the front line, they will reflect more deeply on their own teaching skills.
- Some teachers will become ‘outstanding’ and they will contribute to the teaching, coaching and mentoring of colleagues at earlier stages of the professional journey.

The following diagram provides a model to describe this:

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Implicit in this model is that at different stages teachers require different levels of input and, as professional skills develop, there is a move away from simply building the ‘human capital’ invested in an individual teacher to building the ‘social capital’ of a staff group where skills and knowledge are deployed for mutual support and benefit.

**What is social capital?**

Social capital is described by Carrie Leana as residing in the relationship between teachers:

> In response to the question, ‘Why are some teachers better than others?’, a human capital perspective would answer that some teachers are just better trained, more gifted or more motivated. A social capital perspective would answer the question by looking at just not what a teacher knows, but also where she gets that knowledge. If she has a problem with a particular student, where does the teacher go for information and advice? Who does she use to sound out her own ideas or assumptions about teaching? Who does she confide in about the gaps in her understanding of her subject knowledge?

(The Missing Link in School Reform, 2011)

In business, the concept of social capital gained attention because of its role in creating intellectual resources within the firm and consequently improving performance. Much of this interest has developed following research by Ikujiro Nonaka into why Japanese companies were outperforming American companies. He concluded that Japan’s success was largely the consequence of their developing ‘The Knowledge Creating Company’ (1995). He set out an argument that many Western companies had invested in ‘brainpower’ and ‘intellectual capital’ without releasing the power of the knowledge held by individuals into the company as a whole. Nonaka argues that throughout any organisation individuals hold a wide range of ‘tacit’ knowledge which needs to be developed into ‘explicit’ knowledge which can be fed into the whole organisation and used as the springboard for effective change and development.

**Collaboration is important:**

As Fullan says of schools:

> Teaching quality also improves within a collegial, collaborative environment …. The power of collective capacity is that it enables ordinary people to accomplish extraordinary things

(Michael Fullan, 2011)

Activities and projects such as ‘Instructional Rounds’, ‘Study Lessons’, ‘Walk Throughs’ and ‘Lesson Study’ are all very powerful and have successfully built upon the concept of collaboration as being at the core of improvement. A key challenge for these great ideas has been sustainability and resource implications.
Despite the known value of such approaches, developing human capital often appears to be the major focus of many CPD programmes. With the drive towards value added metrics and individualism it is easy to understand there is some cynicism around ‘wishy-washy’ notions which emphasise the value of collaboration and team building.

**Collaboration and building social capital does have an impact:**

There is however a growing body of evidence underpinning the importance of developing and encouraging active professional interactions between staff.

Carrie Leana reflects on the large scale studies undertaken over a decade in the USA. The research provides a strong evidence base showing that where social capital has been developed in and across staff groups it is a significant predictor of student achievement gains above and beyond teacher experience or ability in the classroom:

> And the effects of teacher social capital on student performance were powerful. If a teacher’s social capital was just one standard deviation higher than the average, her students’ maths scores increased by 5.7%.

(Carrie Leana, 2011)

Amongst Leana’s conclusions, based on this extensive research, are the following key points:

- If human capital is strong, individual teachers have the knowledge and skills to do a good job in their classroom. But if social capital is also strong, teachers can continually learn from their conversations with one another and become even better at what they do.

and critically,

- Even teachers with initial low human capital can perform as well as teachers of average ability if they have strong social capital. Strong social capital can go a long way to off-set any disadvantages pupils face with lower skill teachers.

This second point is important. In the Radio 4 programme ‘Reality Check’ July, 2010, Professor Dylan Wiliam made the forceful and ultimately pragmatic point that we should not rely upon ‘magic and heroic’ teachers coming to the rescue but need an approach which can support all teachers; as he put it, “What I call the love the one you have strategy”.

**Enactment is the key to sustainable change:**

At its heart, building social capital is about developing mechanisms to support the identification of effective techniques and the enactment of these techniques by teachers. Enactment is the key to sustainable change. As Dylan Wiliam says, “Teachers don’t lack knowledge. What they lack is support in working out how to integrate these ideas into their daily practice ….” (2011).

Richard Elmore provides the insight that, “there is almost no opportunity for teachers to engage in continuous and substantial learning about their practice …observing and being observed by their colleagues in their own classrooms and the classrooms of other teachers in schools confronting similar problems of practice” (Instructional Rounds in Education, 2009).
Developing an open classroom culture:

At the core of this must be an acceptance by teachers of an open classroom culture and this can prove challenging. Even in some primary schools, where there is greater acceptance of the free flow of adults through the room, there can be concerns around observation. This is understandable. Observing and being observed is often seen as part of a judgemental performance management process rather than collaboration. Key to the development of social capital is the development of a trust based learning community.

The challenge for school leaders:

Schools, like teachers and systems, go through a series of steps as they move to outstanding and school leaders have to manage a complex interaction of evolving activities and this requires a clever balancing of management styles. The locus of control gradually moves from the centre to the periphery as empowered teachers become professionals at the front line with increasing responsibility to manage their own professional development and to contribute to the social capital within and between schools.

This is captured in the observation of a Headteacher, “You have to tighten up to be good. You loosen to become outstanding.” (quoted in, CfTB, 2011).

This is a complex journey for school leaders to manage. At the different stages, activities will be repeated for different purposes. Classroom observation, for example, is an activity which can be seen as part of the benchmarking and quality assurance process or as a tool for teachers to reflect on their own practice and contribute to peer to peer support. Within the school there needs to be clarity of purpose and logic behind observations in order to minimise tensions and maximise value.

The diagram below provides a model to reflect how schools move from ‘control’ to ‘development’ to ‘empowerment’:

Developing a high quality teaching profession
What is IRIS Connect?

IRIS Connect is a web-based community incorporating sophisticated analysis tools and a range of mobile video systems that enables teachers to record and share their lessons. It is a collaborative CPD system that empowers schools to harness their collective capacity by enabling all teachers to reflect on practice purposefully, access brilliant teaching and share expertise. IRIS Connect provides:

- Evidence based objective review and evaluation
- Coaching and mentoring from both internal colleagues and external consultants
- Contextual, experience based, learning
- Peer to peer mentoring
- Self review and self reflection
- Shared libraries of best practice
- Research and Action Research
- Communities of practice which can extend across the school and to other schools

The IRIS Connect team has a clear understanding of the ‘theory to practice’ of professional development. From the ground up, IRIS Connect was developed to enable key interactions which help both teachers and schools to move to excellence. IRIS Connect was built to support the development of a trust based learning community with exceptionally high levels of security and teacher permissioning which, together with leadership from school managers, minimises the tensions inherent in using video technology.

IRIS Connect supports teachers and schools move to outstanding as they go beyond traditional CPD and build sustainable and cost efficient communities of practice.

Graham Newell
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If you would like to comment or discuss this article, please contact me.

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“Having worked in education for 30 years as a teacher, manager and senior officer I have been involved in a variety of exciting and well regarded initiatives. I have also taught, trained and tutored at a variety of levels including mid-day supervisors and MA students.

I firmly believe that there is a depth of knowledge, skill and enthusiasm within the profession which we need to discover, develop and share.”
With IRIS we can tap into teaching and leadership across our alliance to support all within our school – and that’s really exciting.

Paul Griffiths, Head teacher Spofforth CoE Primary

IRIS Connect promotes a coaching culture that complements our school ethos, our drive for standards and commitment to the professional development of teachers.

Kathy Griffiths, Head Teacher at Bishop Justus Church of England School

IRIS Connect has enabled us to show a whole range of teaching practice across the college and importantly provides our teachers with access to great examples of brilliant teaching that take place every day.

Glynis Byrne, Gloucestershire College

With IRIS Connect, teachers can now see the lesson through the eyes of a colleague. That has transformed the effectiveness of coaching and observations at Cramlington.

Ken Brechin, Assistant Head Teacher at Cramlington Learning Village

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